

**EXHIBIT 4**

## TECHNICAL ASSISTANCE CENTER

\*\*\*\*\* GM RESTRICTED \*\*\*\*\*

<b>Case No:</b>	<b>06943553</b>	<b>VIN:</b>	<input type="button" value="Privacy"/>
<b>Date Opened:</b>	<b>20031119</b>	<b>Model Year:</b>	<b>2003</b>
<b>Date Closed:</b>	<b>12/01/2003</b>	<b>Model Series:</b>	<b>AJ</b>
<b>Dealer Code:</b>	<b>SI21793</b>	<b>Mileage:</b>	<b>003246</b>
<b>Dealer Name:</b>	<b>Saturn Of Trevose, ITrevose</b>	<b>Dealer State:</b>	<b>PA</b>
<b>Dealer Phone:</b>	<b>2153643980</b>	<b>Division:</b>	<b>Saturn</b>

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**SYMPTOM ABSTRACT— STALL INT STALL AT STOP SIGNS AND WHILE DRIVING**

**RESOLUTION ABSTRACT- IGNITION AND START SWITCH REPLACEMENT**

**UCC CODE 1-----**

**UCC-1 DESCRIPTION— Engine**

**UCC CODE 2-----**

**UCC-2 DESCRIPTION—**

**UCC CODE 3-----**

**UCC-3 DESCRIPTION—**

**11/19/2003 14:23:38 SBD Template - RILEY**      *Int stall at stop*

*signs and while driving, tech can't duplicate the concern.*

*rec: Advise tech that we have seen several cases, with no codes suspect  
a ign switch connector that is loose or too many keys are on the key  
chain.*

**11/19/2003 14:23:38 History - RILEY**

**12/01/2003 10:57:46 FRICKER**      *- closing -*

*heavy keys causing concern*